

Surveillance of Carpet Demonstration Systems and Cloakrooms in the Retail Trade



We protect your values!

In the retail trade, various systems are used for the presentation of carpets. Particularly valuable carpets are displayed visibly on walls and hanging on stands. Special brackets are used for this purpose, which tightly clamp the carpet on one side and thus make it possible to hang it up. Valuable items of clothing such as fur coats and jackets are presented to the customer in the shop hanging in wardrobe systems.

Retailers want additional protection against theft when handling these products. Commonly used anti-theft systems can be used, but they usually only activate when a thief leaves the shop. It would be helpful to recognise at an early stage that such a high-priced product is taken off the wall or out of the cloakroom. It could also be used to identify potential buyers at an early stage and report them to the sales assistant.



The Solution with Human Detector

The **Human Detector** alarm sensor can be placed out of view in the goods cloakroom or on the wall for carpet presentation. It is important that the hanging devise for the carpets and clothes hangers are made of metal. Taking down any clothes is immediately recognised, if the cloakroom rail is also made of metal. In the case of carpet suspension, the edge or pole to which the carpets are attached must also be made of metal in order to detect the removal of a carpet.

The **Human Detector** system offers two options. You can send the alarm wirelessly to a central unit. The alarm is received at the central unit and depending on the alarm location is forwarded to the responsible sales assistant. In this case, there would be no audible alarm for the customer at the point of sale. This is especially important for cloakrooms where it is desirable for the goods to be touched. The sales assistant, which was called via radio, can however take care of the prospective customer directly. The alarm can be switched off for the duration of the sales pitch using a hidden switch in the cloakroom.

A discreet acoustic alarm can also be activated during the presentation of carpets. The carpet should not be removed by the customer. If the mounting bracket of the carpet is touched, an acoustic alarm is activated and the sales assistant is alerted. The customer is now made aware of the fact that it is not desirable for the carpets to be taken down. This function can also be deactivated during a sales pitch by a hidden switch.

Due to the continuous further development, there may be differences in functionality between the different versions of the **Human Detector** modules. More detailed information can be obtained from us on request.

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What Material is Needed?

The listed material is required for the protection of carpets and items of clothing in demonstration systems and cloakrooms.

Basic Equipment:



Optional Accessories:



Installation - This is How it is Done

Please read the operating instructions carefully before commencing any work.

Bolt the **Human Detector** module to the cloakroom or carpet demonstration system. The alarm module should be powered with a power supply unit. The operating voltage can be switched off and on by a hidden switch. The surveillance can therefore be temporarily switched off for the duration of the sales pitch.

The sensor input of the **Human Detector** module is connected to the cloakroom rack or wall rail of the stationary mounting bracket of the carpet demonstration system. A small reference plate or a piece of wire is connected to the reference input. The sales systems can then be equipped with garments or carpets.

Now the monitoring sensitivity needs to be set. Select a low sensitivity setting in the alarm module. Then switch on the module. Test the alarm activation by trying to take off the secured item. You can change the sensitivity in the **Human Detector** module and repeat the process until you have found the ideal setting. Once the system has been set up, no further calibration is necessary during operation.

You can subsequently connect to the **Human Detector** alarm centre or forward the sales assistant call.

